

**AFOL MILANO – SERVIZIO EURES**

MALTA



<b>Riferimento</b>	EURES Malta Ref. 372984
<b>Mansione</b>	Room Attendants
	<p>Room Attendant: Number of Posts: 10 Contract Type: Definite – Full time</p> <p>Job description Mainly responsible for the cleaning and up-keeping of hotels and public areas. Full-time on a contract basis. Job could be based in St Julian's or Mellieha.</p> <p>Position Summary: Performs routine duties in cleaning and servicing of guest rooms and baths under supervision of housekeeping supervisor. Room attendant promotes a positive image of the property to guests and must be pleasant, honest, friendly and should also able to address guest requests and problems.</p> <p>Duties and Responsibilities:</p> <ul style="list-style-type: none"> <li>• Enters and prepares the room for cleaning.</li> <li>• Makes bed.</li> <li>• Dusts the room and furniture.</li> <li>• Replenishes guestroom and bath supplies.</li> <li>• Cleans the bathroom.</li> <li>• Cleans the closet.</li> <li>• Vacuums and racks the carpet.</li> <li>• Checks and secures the rooms.</li> <li>• Replenish amenities according to the operational standards.</li> <li>• Deliver and retrieve items on loan to guests e.g. extra beds, kitchen inventory items etc</li> <li>• Ensure security of guest rooms and privacy of guests</li> <li>• Perform rotation cleaning duties (steam clean carpets, spring cleaning, super cleaning.) as required</li> <li>• Cleans guest bathroom/bedroom/floor corridor.</li> <li>• Responsible for the cleanliness and maintains of his/her work area.</li> <li>• Responsible for the Hotel property in the work area.</li> <li>• Attends to guest calls, guest requests /guest complaints in the area assigned to him.</li> <li>• Authorise to enter in guestrooms for cleaning and providing turndown services as per requirement.</li> <li>• Responsible for following the standard operating procedures.</li> <li>• Responsible for achieving and exceeding the guest satisfaction score.</li> </ul> <p>Health and Safety:</p> <ul style="list-style-type: none"> <li>• Ensures that all potential and real hazards are reported and reduced immediately.</li> <li>• Fully understands the hotel's fire, emergency, and bomb procedures.</li> <li>• Ensures that emergency procedures are practised and enforced to provide for the security and safety of guests and employees.</li> <li>• Ensures that employees work in a safe manner that does not harm or injure self or others.</li> <li>• Stimulates and encourages a general awareness of health and safety in tasks and activities carried out within the division.</li> <li>• Ensures the safety of the people and property within the premises by applying hotel regulations, adhering to existing laws and regulations.</li> <li>• Anticipates possible and probable hazards and conditions and either corrects them or takes action to prevent them from happening.</li> <li>• Ensures that the highest standards of personal hygiene, dress, uniform, appearance, body language and conduct of hotel employees is maintained by all employees in the department.</li> </ul> <p>Requirements: Experience is an asset but not a requirement. You must speak fluent English. Training provided: To be discussed Salary €1120.00 per month To apply: CV and a covering email in English are to be sent by email to selection.jobsplus@gov.mt and cc eures@afolmet.it Please quote the vacancy name and number in your email.</p>
<b>Sede</b>	Malta
<b>posti</b>	10
<b>Email:</b>	<b>selection.jobsplus@gov.mt and cc eures@afolmet.it</b>
<b>Scadenza:</b>	09/07/2021

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