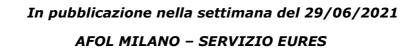


MALTA





Riferimento EURES Malta Ref. 372984 Mansione Room Attendants Room Attendant: Number of Posts: 10 Contract Type: Definite - Full time Job description Mainly responsible for the cleaning and up-keeping of hotels and public areas. Full-time on a contract basis. Job could be based in St Julian's or Mellieha. Position Summary: Performs routine duties in cleaning and servicing of guest rooms and baths under supervision of housekeeping supervisor. Room attendant promotes a positive image of the property to guests and must be pleasant, honest, friendly and should also able to address guest requests and problems. Duties and Responsibilities: • Enters and prepares the room for cleaning. Makes bed. • Dusts the room and furniture. • Replenishes guestroom and bath supplies. Cleans the bathroom. • Cleans the closet. • Vacuums and racks the carpet. • Checks and secures the rooms. • Replenish amenities according to the operational standards. • Deliver and retrieve items on loan to guests e.g. extra beds, kitchen inventory items etc • Ensure security of guest rooms and privacy of guests • Perform rotation cleaning duties (steam clean carpets, spring cleaning, super cleaning.) as required • Cleans guest bathroom/bedroom/floor corridor. • Responsible for the cleanliness and maintains of his/her work area. • Responsible for the Hotel property in the work area. • Attends to guest calls, guest requests /guest complaints in the area assigned to him. Authorise to enter in guestrooms for cleaning and providing turndown services as per requirement. • Responsible for following the standard operating procedures. • Responsible for achieving and exceeding the guest satisfaction score. Health and Safety: • Ensures that all potential and real hazards are reported and reduced immediately. • Fully understands the hotel's fire, emergency, and bomb procedures. • Ensures that emergency procedures are practised and enforced to provide for the security and safety of guests and employees. • Ensures that employees work in a safe manner that does not harm or injure self or others. • Stimulates and encourages a general awareness of health and safety in tasks and activities carried out within the division. • Ensures the safety of the people and property within the premises by applying hotel regulations, adhering to existing laws and regulations. • Anticipates possible and probable hazards and conditions and either corrects them or takes action to prevent them from happening. • Ensures that the highest standards of personal hygiene, dress, uniform, appearance, body language and conduct of hotel employees is maintained by all employees in the department. Requirements: Experience is an asset but not a requirement. You must speak fluent English. Training provided: To be discussed Salary €1120.00 per month To apply: CV and a covering email in English are to be sent by email to selection.jobsplus@gov.mt and cc eures@afolmet.it Please quote the vacancy name and number in your email. Sede Malta posti 10 Email: selection.jobsplus@gov.mt and cc eures@afolmet.it Scadenza: 09/07/2021

Le offerte sono consultabili online al seguente link

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